

## **Erin DuPree, MD**

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### **SUMMARY**

- Dynamic leader and advocate for unprecedented excellence in health care
- Seasoned health care executive with expertise in quality, value, and improvement
- Builds relationships with key stakeholders including health care leaders, physicians, Board members, and government agencies
- Skilled at developing, communicating, and executing organizational strategies

### **EXPERIENCE**

2020 -2021                    **Mount Sinai Health System**, New York, NY

Provided clinical care and education and training for residents and other health care providers.

2018 - present              **Erin DuPree, Consultant**

Engages health care leaders and organizations to strategically improve quality and value.

2013 - 2017                    **Joint Commission Center for Transforming Healthcare**, Oakbrook Terrace, IL  
*Innovative affiliate of the nation's leading health care accreditor*

**Physician Executive (9/2016-12/2017)**  
**Chief Medical Officer and Vice President (10/2013-9/2016)**

Collaborated with organizations such as Mayo Clinic, Johns Hopkins, Massachusetts General Hospital, and Kaiser Permanente, governmental agencies (e.g., Department of Defense) and corporations to tackle health care's toughest quality issues and transform the industry. Managed Center team, operations, and budget. Worked closely with the Board and The Joint Commission executive team.

#### **Accomplishments:**

- Focused the Center's strategy which led to new lines of business and > 1,000% increase in revenue
- Demonstrated 30% decrease in falls across 20 health care organizations
- Established weekly leadership huddles across the entire Joint Commission enterprise
- Increased spread of the Center's solutions by 78%
- Developed and launched software products to > 20,000 organizations and programs

2005 - 2013

**The Mount Sinai Medical Center**, New York, NY  
*Large, urban academic medical center*

**Chief Medical Officer and Senior Vice President of Medical Affairs (6/2012-9/2013)**  
**Deputy Chief Medical Officer and Vice President of Patient Safety (7/2009-5/2012)**  
**Physician Informaticist, EPIC Team, Information Technology (1/2008-6/2009)**  
**Vice-Chair of Quality, Department of Obstetrics, Gynecology and Reproductive Science (3/2007-6/2009)**  
**Program Leader, Obstetrics Excellence Initiative (6/2005-6/2009)**

Progressive levels of responsibility for organizational quality, safety, infection control, and improvement initiatives. In collaboration with the Board of Trustees, executive team, clinical and operational leaders, developed and executed strategies that delivered results. Improved performance of complex organizational and operational issues.

**Accomplishments:**

- Managed a team of 220 full-time employees and a budget of over \$25M
- Led efforts to improve CMS Value-Based Purchasing metrics by 85%
- Improved patient experience by 10% across the organization
- Decreased sepsis mortality by 23% using real-time surveillance and feedback
- Led obstetrical initiative with malpractice carrier that improved adverse outcomes by 38% and decreased malpractice costs

**CLINICAL PRACTICE**

Mount Sinai Health System, 2020-2021  
The Mount Sinai Medical Center, 2005-2013  
New York-Presbyterian Hospital, Weill Cornell, 2001-2004  
The Mount Sinai Medical Center, 1999-2001

**EDUCATION**

BA, Biochemistry and Molecular Biology  
University of California at Berkeley, Berkeley, CA, 1990

MD, College of Physicians and Surgeons  
Columbia University, New York, NY, 1995

**RESIDENCY**

Obstetrics, Gynecology, and Reproductive Sciences, The Mount Sinai Medical Center, New York, NY, 1995-1999

**ACADEMIC  
APPOINTMENTS**

**Icahn School of Medicine at Mount Sinai, New York, NY**

Senior Faculty (*Associate Professor appointment in process*) 2021-

Associate Professor in Obstetrics, Gynecology, and Reproductive  
Science and Health Evidence and Policy, 2013

Assistant Professor in Health Evidence and Policy, 2008-2012

Assistant Professor in Obstetrics, Gynecology, and Reproductive Science,  
2005-2012

**Weill Cornell Medical College, New York, NY**

Assistant Professor in Obstetrics and Gynecology, 2003-2004

Instructor in Obstetrics and Gynecology, 2001-2003

**Mount Sinai School of Medicine, New York, NY**

Clinical Instructor in Obstetrics, Gynecology, and Reproductive Sciences,  
1999-2001

**CERTIFICATIONS**

American Board of Obstetrics and Gynecology, 2001- December 2022

TeamSTEPPS Master Trainer, Agency for Healthcare Research and Quality, 2010

Ambulatory Certification, EPIC Systems Corporation, 2008

Six Sigma Greenbelt, General Electric, 2006

**LICENSURE**

Medical License, State of New York, 206059, 1997-present

**AWARDS**

The Lorraine Tregde, Patient Safety Leadership Award, Jacobi Medical Center, 2010

**OTHER PROFESSIONAL APPOINTMENTS**

Member, The Joint Commission Perinatal Standards Technical Advisory Panel, 2019

Member, The Joint Commission Journal on Quality and Patient Safety Editorial Advisory Board,  
2016-present

State workgroup, New York State Partnership for Patients, OB Safety, 2012-13

State workgroup, New York State Partnership for Patients, Culture and Leadership, 2012-2013

General Electric Patient Safety Organization Advisory Board, 2011-21013

Physician lead, Joint Commission Center for Transforming Healthcare, Wrong Site Surgery Project,  
Lifespan, Rhode Island, 2009-2010

Fellow, American College of Obstetricians and Gynecologists, 2002-present

**GRANTS, CONTRACTS, FOUNDATION SUPPORT**

<b>Funding Source, Project Title &amp; Number</b>	<b>Role in Project</b>	<b>Dates</b>	<b>Direct Costs</b>
NIMHD, Hospital Quality and Racial/Ethnic Disparities in Severe Maternal Morbidity 5R01MD007651-05	PI: E. Howell  Role: Senior Advisory Board member	7/10/2014-3/31/2019	2018: \$251,173
AHRQ, Caregiver Innovations to Reduce Harm in Neonatal Intensive Care P30HS024459	PI: E. Thomas  Role: Sub-recipient PI (through January 2017)	9/30/2015-9/29/2019	Total Budget: \$3,998,552
AHRQ, NYS Medical Liability Reform and Patient Safety Demonstration Project R18HS019505-01	PI: J. Kluger  Role: Demonstration Project Contractor	07/01/11-06/30/13	Total Center Budget: \$130,800 Year 1: \$9,957 Year 2: \$9,957 Year 3: \$9,957
The Centers for Medicare and Medicaid Innovation Advisors Program	Program Advisor	01/01/12-12/31/12	Total Budget: \$20,000
United Hospital Fund, Development and Validation of a Care Bundle for the Obese Pregnant Patient: A Multicenter Study	PI: A. Buckley  Role: Site Director	11/02/09-11/01/10	N/A
NIMHD Center for Achieving and Sustaining Improved Health in Harlem: Project 2- Patient Education to Reduce Postpartum Depressive Symptoms Among Minority Women P60MD000270	PI: N. Bickell  Role: Co-Investigator	05/03/08-04/30/10	Total Center Budget: \$7,881,039 Year 1: \$4,364 Year 2: \$4,588

**TEACHING ACTIVITIES**

<b>Teaching Activity / Topic</b>	<b>Level</b>	<b>Role</b>	<b># of Learners</b>	<b># of Hours</b>	<b>Years Taught</b>
GNVHA High Reliability Organization Leadership Forum	C-level executives and middle management	Course development and facilitation	Approximately 40	25	2018-2019
Health Care Innovation and Transformation course— Master of Health Care Delivery Leadership Program, Icahn School of Medicine at Mount Sinai	Mid-career health care professionals	Course Director	20	15	2018
High Reliability in Action Workshop, Kaiser Permanente San Diego	C-level executives, physician leaders and middle management	Lead facilitator	>400	3	2016
What's Next after the High Reliability Assessment, Michigan Health and Hospital Association	C-level executives, physician leaders and middle management	Lead facilitator	25	2	2016
Clinical Performance Report	Department Physician Chairs and Vice-Chairs	Mentor	20	40	2011–2013
FOJP Optimal Outcomes Fetal Heart Monitoring and Intrapartum Management	Faculty, Residents, Nurses	Course Faculty	>200 (Online Course for all OB/GYN Faculty and Staff at FOJP Hospitals)		2008
Misses, Morbidity, and Mortality Conference	Physician Faculty, Residents, Nurses	Course Director	40-60	0.5 Hours per Week	2006–2012

Teaching Activity / Topic	Level	Role	# of Learners	# of Hours	Years Taught
Year 3, Panel Discussion, "Quality and Patient Safety"	Medical School Students	Discussant	100	2 Hours	201–2013
Year 3, Panel Discussion: "Medical Errors and Disclosure"	Medical School Students	Discussant	100	2 Hours per Year	2008–2010
Family Planning Panels	Medical School Students	Discussant	30	2 Hours	2001

## PUBLICATIONS

1. **DuPree E**, Baker D. (Editorial) Building the Road to High Reliability. *The Joint Commission Journal on Quality and Patient Safety*. 2016 Sep; 42(9):387-8.
2. **DuPree E**. Standing up to Falls. *Patient Safety & Quality Healthcare*. 2016 March/April; 14-15.
3. **DuPree E**. Clinical Integration: The Future is Here. *Executive Insight*. 2016 January/February; 31(1)
4. **DuPree E**, Chassin M. Organizing Performance Management to Support High Reliability Healthcare. In: Robert A. Phillips *America's Healthcare Transformation: Strategies and Innovations*. Rutgers University Press. 2016
5. **DuPree E**. Zero Harm is the Goal. *Patient Safety and Quality Healthcare*. 2015 November/December; 14-16.
6. **DuPree, E**. (Editorial) Highly reliable behaviors. *Isr J Health Policy Res*. 2015, Sept 29, 4:51.
7. **DuPree E**. Inpatient Fall Prevention. *Executive Insight*. 2014 July; 5(7): 38-40.
8. Guglielmi CL, Canacari EG, **DuPree E**, Bachman S, Hannenberg AA, Alexander S, Lee KB, Watson DS, Groah LK. 10 years in, Why Time Out Still Matters. *AORN J*. 2014 Jun;99(6):783-94. doi: 10.1016/j.aorn.2014.04.009.
9. Blum AB, Egorova NN, Sosunov EA, Gelijns AC, **DuPree E**, Moskowitz AJ, Federman AD, Ascheim DD, Keyhani S. Impact of socioeconomic status measures on hospital profiling in New York City. *Circ Cardiovasc Qual Outcomes*. 2014 May;7(3):391-7.
10. **DuPree E**, Fritz-Campiz A, Musheno D: A New Approach to Preventing Falls with Injuries. *J Nurse Care Qual*. 2014 Apr-Jun;29(2):99-102
11. **DuPree E**. Approach to the Analysis of Medical Errors. In: Klotman P, Kathuria N and Dunn A, eds. *Handbook of Hospital Medicine*. Singapore: World Scientific. 2013

12. Vassalotti J, **DuPree E**. (Editorial) Preoperative Hyponatremia: An Opportunity for Intervention? *Archives of Internal Medicine*. 2012 Oct 22; 172(19):1482-3.
13. **DuPree E**. Foreword. *Utilizing the 3Ms of Process Improvement in Healthcare: A Roadmap to High Reliability Using Lean, Six Sigma, and Change Leadership*. By Richard Morrow. Boca Raton: CRC Press, A Productivity Press Book, 2012.
14. **DuPree E**, Anderson R, Nash I: Improving Quality in Healthcare: Start with the Patient. *The Mount Sinai Journal of Medicine*. 2011 Nov-Dec; 78(6):813-9.
15. **DuPree E**, Nash I (Theme Editor): Patient Safety: Issues and Advances. *Mount Sinai Journal of Medicine*. 2011 Nov/Dec; 78(6).
16. **DuPree E**, Anderson R, McEvoy MD, Brodman M: Professionalism: A Necessary Ingredient in a Culture of Safety. *The Joint Commission Journal on Quality and Patient Safety*. 2011 Oct; 37(10):447-55.
17. **DuPree E**, Kohli-Seth R, Benjamin E, Ng P, Killu C, Tanabe R, Hackner D: Critical Conversations: Procedure Centers and the Role in Safety, Throughput, Training, and Access. *ICU Director*. 2011 Jan; 1(6):300-303.
18. Goffman, Bernstein, Nero, Buckley, Burgess, Chazotte, **DuPree**, Fuchs, Callahan. (2010). Impact of a Collaborative Obstetric Patient Safety Initiative on Outcome Measures. (Abstract) Program No.688 *SMFM 31st Annual Meeting*
19. **DuPree E**, O'Neill L and Anderson R: Achieving a Safety Culture in Obstetrics. *The Mount Sinai Journal of Medicine*. 2009; 76(6):529-38.
20. **DuPree E**, Martin L, Anderson R, Kathuria N, Reich D, Porter C, Chassin MR: Improving Patient Satisfaction with Pain Management Using Six Sigma. *The Joint Commission Journal on Quality and Patient Safety*. 2009; 25(7):343-350.

**Contributor:**

1. Joint Commission *Sentinel Event Alert* 55: Preventing falls and fall-related injuries in health care facilities, September 28, 2015
2. Joint Commission *Sentinel Event Alert* 54: Safe use of health information technology, March 31, 2015
3. Joint Commission *Sentinel Event Alert* 53: Managing risk during transition to new ISO tubing connector standards, August 20, 2014
4. Joint Commission *Sentinel Event Alert* Issue 52: Preventing infection from the misuse of vials, June 16, 2014
5. Joint Commission *Sentinel Event Alert* Issue 51: Preventing unintended retained foreign objects, October 17, 2013

**INVITED LECTURES AND PRESENTATIONS**

- 2019 Greater New York Hospital Association, High Reliability Organization Leadership Forum, New York, NY. (May): "Patient Engagement."
- 2019 Greater New York Hospital Association, High Reliability Organization Leadership Forum, New York, NY. (March): "Improvement: Reducing Variation and Creating Reliable Processes."
- 2019 Greater New York Hospital Association, High Reliability Organization Leadership Forum, New York, NY. (January): "Safety Culture."
- 2018 Greater New York Hospital Association, High Reliability Organization Leadership Forum, New York, NY. (November): "Leadership Behaviors and Communication."
- 2018 Greater New York Hospital Association, High Reliability Organization Leadership Forum, New York, NY. (June): "Performance Improvement."
- 2018 Greater New York Hospital Association, High Reliability Organization Leadership Forum, New York, NY. (May): "Safety Culture."
- 2018 Greater New York Hospital Association, High Reliability Organization Leadership Forum, New York, NY. (February): "Leadership Behaviors."
- 2018 Greater New York Hospital Association, High Reliability Organization Leadership Forum, New York, NY. (January): "High Reliability and Patient Engagement."
- 2016 American College of Surgeons, Surgeons as Leaders course: From Operating Room to Board Room Symposium, Durham, NC. (June) "Zero."
- 2016 American Medical Association Organized Medical Staff Section 2016 Annual Meeting, Chicago, IL (June) Speaker on "Improvement and the Falls TST."
- 2016 Society for Patient Safety's 2016 SPS National Learning Session, Denver, CO. (May) "Discovering High Reliability."
- 2016 Children's Hospital | LCMC Health, (May) Keynote speaker on "The Journey to High Reliability/Becoming a High Reliability Organization."
- 2016 The Joint Commission's Physician Leader Forum, Oak Brook, IL. (April) Speaker on "Center Tools for the Journey."
- 2016 Kaiser Permanente San Diego Patient Safety University, San Diego, CA. (April) Keynote speaker on "Highly Reliable Organizations."
- 2016 Kessler Institute for Rehabilitation's 4<sup>th</sup> Annual Summit, Baltimore, MD. (April) "Safety and Quality in Rehabilitation Hospitals and Outpatient Settings."
- 2016 American College of Healthcare Executives' 2016 Congress on Healthcare Leadership, Chicago, IL. (March) Speaker on "Assessment of High Reliability in Hospitals."



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- 2015 Merck's Grand Rounds, North Wales, PA. (November) "The High Reliability Journey."
- 2015 March of Dimes Foundation's 2015 Prematurity Prevention Conference, Arlington, VA. (November) Speaker on "Quality Improvement as an Essential Tool to Achieve the 2030 Goal."
- 2015 University Hospitals Ahuja Medical Center's Targeting Zero: The New Patient Safety Culture Symposium, Beechwood, OH (October) "Engaging Patients in the High Reliability Journey."
- 2015 The Joint Commission's Hospital Executive Briefings: New York, NY; Los Angeles, CA; Rosemont, IL. (September) Speaker on "High Reliability: Practical Applications."
- 2015 Ochsner Health System's 2<sup>nd</sup> Annual Quality Summit, New Orleans, LA. (September) "Why Does Quality and Patient Safety Matter?"
- 2015 The Joint Commission's Hospital Surveyor's Conference, Itasca, IL. (July) "Maternal Morbidity."
- 2015 Diabetes Technology Society's 5<sup>th</sup> International Hospital Diabetes Meeting, San Francisco, CA. (May) "Reliability in Health Care."
- 2015 American College of Healthcare Executives Texas Chapter's Medical World Conference and Expo, Houston TX. (April) Speaker on "Navigating Change to Achieve High Reliability: The Role of Leadership."
- 2015 Adventist Healthcare System's CMO/CNO Retreat, Sarasota, FL. (April) Speaker on "Robust Process Improvement: Role of Clinical Leadership."
- 2015 Alliance of Independent Academic Medical Centers' 2015 Annual Meeting of the Alliance of Independent Academic Medical Centers, New Orleans, LA. (March) Panel Speaker on "Leading Change: The High Reliability Journey."
- 2015 Michigan Health and Hospital Association's Patient Safety and Quality Symposium, Detroit, MI. (March) Speaker on "Leading Change: The High Reliability Journey."
- 2015 Joint Commission Resources' CSR Workshop, Lancaster, PA. (March) Speaker on "The High Reliability Journey."
- 2015 American Congress of Obstetricians and Gynecologists and the Council on Patient Safety in Women's Health Care, Arlington, VA. (February) Speaker on "Joint Commission Severe Maternal Morbidity Definition and Reporting Updates."
- 2015 Patient Safety Movement Foundation's 2015 Patient Safety, Science and Technology Summit, Irvine, CA. (January) Keynote Speaker on "Leading Change: The High Reliability Journey."
- 2014 Forbes' 2014 Healthcare Summit, New York, NY. (December) Panel moderator on "Making Medicine High Tech for Real."

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- 2014 Army's CTLDTS' Adaptive Leaders Changing the Organizational Culture and Optimizing Readiness to Become a High Reliability Organization meeting, San Antonio, TX. (November) Speaker on "Becoming an HRO."
- 2014 CHRISTUS St. Michael Health System's Leadership Development Meeting, Texarkana, AR. (November) Keynote Speaker on "High Reliability."
- 2014 Wisconsin Collaborative for Healthcare Quality's Assembly Meeting, Madison, WI. (November) Speaker on "TST and Role of Leadership and Culture Change in Advancing High Reliability within Health Care."
- 2014 Navy Medicine East's Surgeon General Meeting, Portsmouth, VA. (November) Keynote Speaker on "High Reliability Organization – Getting There from Here."
- 2014 Collaborative Alliance for Nursing Outcomes' 2014 Conference, San Diego, CA. (October) Speaker on "Robust Process Improvement: Skills for the High Reliability Journey."
- 2014 The Joint Commission's Hospital Executive Briefings: New York, NY; Los Angeles, CA; Rosemont, IL. (September) Keynote Speaker on "The High Reliability Journey at your Health Care Organization."
- 2014 The Association of the United States Army's Institute of Land Warfare's Medical Hot Topic, Arlington, VA. (September) Panel member: "Achieving a Highly Reliable Organization."
- 2014 OR Manager's Conference, Long Beach, CA. (September) Co-presenter: "A Sustainable Approach to Safe Surgery."
- 2014 Council on Patient Safety in Women's Health Care, Washington, DC. (July) "Overview of the Joint Commission Surgical Site Infection Work."
- 2014 American College of Surgeons Dedication of Dr. Ernest Amory Codman, Cambridge, MA. (July) Memorial speaker.
- 2014 Inova's System-wide Annual Quality and Leadership Retreat, Falls Church, VA. (April) Speaker on "The High Reliability Journey"
- 2014 Council on Patient Safety in Women's Health Care Meeting, Washington, DC. (January) "Maternal Safety"
- 2013 IHI Annual National Forum on Quality Improvement in Health Care, Orlando, FL. (December) "High Reliability Health Care: Making it Happen."
- 2013 The Mount Sinai School of Medicine, Grand Rounds for all Surgical Departments, Anesthesiology, and Peri-Operative Services, New York, NY. (June) "An Introduction to the TeamSTEPPS Program."
- 2012 Hospital Insurance Company, Rye Brook, NY. (February) "Steps to Safety: A Comprehensive Overview of the TeamSTEPPS Program."

- 2012 Grand Rounds, Department of Ophthalmology, (April) The Mount Sinai School of Medicine, New York, NY. "MERs and Event Reporting"
- 2011 Hospital Insurance Company, Rye Brook, NY. (February) "Steps to Safety: A Comprehensive Overview of the TeamSTEPPS Program."
- 2011 Hospital Insurance Company, Rye Brook, NY. (October) "Steps to Safety: A Comprehensive Overview of the TeamSTEPPS Program."
- 2011 Greater New York Hospital Association, New York, NY. Quality and Outcomes Research Meeting. "Mount Sinai Medical Center's Wrong Site Surgery Pilot Project."
- 2010 The Joint Commission and Joint Commission Resources Annual Conference on Quality and Patient Safety, Chicago, IL. "Using Robust Process Improvement to Decrease the Risk of Wrong Site Surgery."
- 2010 MEDLINE Prevention Above All: An Invitational Conference for Healthcare Leaders Challenged with Providing Cost-Effective Quality Care, New York, NY. (August) "Medical Event Reporting."
- 2010 New York State Society of Anesthesiologists, Inc- PGA, New York, NY. Challenges in Obstetric Anesthesia. (December) "Preventing Maternal Death and The Joint Commission Black Box Warning."
- 2010 The Mount Sinai School of Medicine, Institute for Medical Education Grand Rounds, New York, NY. (March) "Patient Safety Curriculum at Mount Sinai Medical Center."
- 2008 Grand Rounds for Department of Obstetrics, Gynecology and Reproductive Science, The Mount Sinai School of Medicine, New York, NY. "Patient Safety Culture."
- 2008 Grand Rounds for Department of Obstetrics, Gynecology and Reproductive Science, The Mount Sinai School of Medicine, New York, NY. "Obstetrics and You."
- 2008 Joint Commission Resources, Hospital Association of New York, Albany, NY. "Patient Satisfaction with Pain Management."
- 2005 Grand Rounds for Department of Obstetrics, Gynecology and Reproductive Science, The Mount Sinai Medical Center, New York, NY. "Near Misses."
- 2000 Women's Health Symposium, Mount Sinai Medical Center, New York, NY. Speaker on "Gynecologic Laparoscopy."

### **Webinars**

1. High Reliability Organization Leadership Forum, Greater New York Hospital Association, Topic: High Reliability and Transformation; October 24, 2018
2. Partnership for Patients, Pacing Event, CMS, National Content Developer, Topic: The Journey to High Reliability; August 11, 2016

3. Corporate Solutions, *Swiss Re*; Topic: Hospitals Utilizing High Reliability Tools to Get to Zero Patient Harm: The Joint Commission Center for Transforming Healthcare Shares a Success Story; May 9, 2016
4. High Reliability program, *Illinois Hospital Association*; Topic: High Reliability Introductory Webinar; May 2, 2016
5. High Reliability program, *Michigan Health and Hospital Association, Keystone Center*; Topic: Steps to Success with the Oro™ 2.0 High Reliability Organizational Assessment; February 23, 2016
6. High Reliability program, *Michigan Health and Hospital Association, Keystone Center*; Topic: High Reliability Principles I; January 19, 2016
7. High Reliability program, *Michigan Health and Hospital Association, Keystone Center*; Topic: High Reliability Assessment: Guidance and Demonstration; January 9, 2016
8. High Reliability program, *Michigan Health and Hospital Association, Keystone Center*; Topic: High Reliability Introductory Webinar; December 16, 2015
9. Virtual Conference Quality and Patient Safety, *Modern Healthcare*, Topic: Implementing a Culture of Patient Safety at Your Organization; June 17, 2015

**Software and Educational Resources:**

1. Joint Commission Center for Transforming Healthcare, 2015. Oro 2.0 High Reliability Organizational Assessment <http://www.centerfortransforminghealthcare.org/oro.aspx>
2. Joint Commission Center for Transforming Healthcare, 2015. Preventing Falls Targeted Solutions Tool. [http://www.centerfortransforminghealthcare.org/tst\\_pfi.aspx](http://www.centerfortransforminghealthcare.org/tst_pfi.aspx)
3. Joint Commission Center for Transforming Healthcare, 2011. Safe Surgery Targeted Solutions Tool. [http://www.centerfortransforminghealthcare.org/tst\\_ssu.aspx](http://www.centerfortransforminghealthcare.org/tst_ssu.aspx)
4. FOJP Optimal Outcomes Fetal Heart Monitoring and Intrapartum Management, Course Faculty, 2008.

**Media Interviews:**

1. Swiss Re and the Joint Commission Centre for Transforming Healthcare begin partnership. Healthcare Risk Management Review, May 12, 2016.
2. A Hand in Transforming Healthcare Quality. Minitab News. May 11, 2016.
3. Tool Offers Hand Hygiene Help. By Suzanne Bopp, The Hospitalist, April 23, 2016.
4. ASQ Quality Progress magazine interview on ORO and ASQ. TV videotaped interview by American Society of Quality, October 6, 2015.
5. Falls SEA. By AJ Wilhelmi, HealthLeaders, September 30, 2015.

6. App Helps Hospitalists Prevent Inpatient Falls. By Suzanne Bopp, The Hospitalist, September 8, 2015.
7. Hand Hygiene. By Janet Boivin, HealthLeaders, August 26, 2015.
8. Falls Prevention. By Marty Stempniak, Hospitals & Health Networks, May 12, 2015.
9. Podcast #222, Joint Commission Center for Transforming Healthcare. By Mark Graban, [www.LeanBlog.org](http://www.LeanBlog.org), April 13, 2015.
10. High Reliability. By Al Plunkett, Decision Health, October 2, 2014.
11. Falls and Risk Reduction. By Kurt Ullman, Healthcare Finance News, August 20, 2014.
12. State Board Took Action Against Hospital Official. By Amy Jeter, The Virginian-Pilot, August 13, 2014.
13. Wrong Site Surgery. By Peter Eisler, USA Today, August 6, 2014.
14. Falls Interview. By Jeff Ferenc, AHA publication Health Facilities Management, July 1, 2014.
15. Hospital Patient Safety for Consumers. By Lisa Esposito, US News & World Report, June 2, 2014.
16. Falls Project. By Daniel Zwerdling, National Public Radio, May 16, 2014.
17. Robust Process Improvement. By Reba Kieke, Journal of Health Care Compliance, May 15, 2014.
18. Falls Project. By Lisa Hubbel, Hospital Peer Review, May 1, 2014.
19. South Carolina Initiative. By Gary Evans, Infection Control Today, March 7, 2014.
20. Hand Hygiene: The First Defense Against HAI. By Don Sadler, OR Today, January 16, 2014.
21. OSHA Launches Hospital Safety Website. In Occupational Health & Safety Magazine, January 16, 2014.
22. Launch of Worker Safety in Hospitals Website. By Jesse Lawder, US Department of Labor Press Release, January 15, 2014.
23. Relevant Images in Wrong Site Surgery. By Paul Sisson, San Diego Union Tribune, November 14, 2013.
24. Hoda Celebrates 5 years Being Cancer Free. By Hoda Kotb, NBC Today Show, October 25, 2012.
25. Need a C-section? Protection from blood clot urged. By Lauren Neergaard, Associated Press, Aug 30, 2011.
26. Maternal Mortality Rates Rising in California. By Kate Snow and Sarah Amos, ABC World News, March 4, 2010.